

## Tourism Operations

Office Assistant

Receptionist

Retail Sales Assistant

Cruise Ship Personnel

Deck Hand

Site Guide

Museum Attendant

Gallery Salesperson

Cellar Door Salesperson

Airline, Road, Rail and Marine Transport Personnel

Vehicle, Bicycle and Boat Hire Personnel

Marketing Coordinator

Sales Executive

Winery Manager

Tourism Manager

Tour Operator

## Attractions and Theme Parks

Ride Operator

Animal Attendant

Animal Handler

Attractions Attendant

Ticket Sales Officer

Guest Service Coordinator

Sales Reservation Agent

Grounds / Maintenance Personnel

Supervisor / Manager of :  
- Operations  
- Sales  
- Marketing  
- Public Relations

Senior Manager



## Guiding

Coach Captain

Ranger

Activities Coordinator

Driver / Guide

Tour Guide

Local Area Guide

Specialist Guide:  
- Indigenous  
- Cultural  
- Nature-based  
- Storyteller  
- Eco-tourism  
- Marine

Guide Coordinator

Tour Leader

Tour Manager

Tour Operator

## Tour Wholesaling

Sales Reservation Agent

Group Tour Coordinator

Supervisor in:  
- Product  
- Sales  
- Marketing  
- Public Relations  
- Reservation Operations

Manager of:  
- Product  
- Sales  
- Marketing  
- Public Relations

Senior Manager



## Retail Travel Sales

Receptionist

Travel Sales Assistant

Domestic Travel Consultant

International Travel Consultant

Senior Travel Consultant:  
- Domestic  
- International

Supervisor in Travel:  
- Retail  
- Domestic  
- International  
- Corporate

Manager of:  
- Private Travel Agency  
- Agency Branch  
- Marketing  
- Public Relations

Senior Manager

## Visitor Information Services

Booking Agent

Travel Advisor

Visitor Information Officer

Senior Visitor Information Officer

Supervisor in:  
- Visitor Information  
- Research  
- Sales  
- Marketing  
- Public Relations  
- Strategic Planning

Visitor Centre Manager

Regional / Area Tourism Manager



## Events and Meetings

Venue Attendant (*ticket collector, usher*)

Hospitality and Travel Operations:  
- Functions, Reservations & Group Travel

Coordinator of:  
- Meetings  
- Events  
- Conferences  
- Live Performances  
- Festivals

Conference Assistant / Manager

Wedding / Function Planner

Event Manager

Event Logistics Coordinator

Event Creative & Technical Production:  
- Audio Operator  
- Stage Manager  
- Lighting Director  
- Technical Producer  
- Pyrotechnician  
- Director

| Kitchen                          | Food and Beverage  | Front Office            | Gaming                      | Housekeeping            | Operations ( <i>all sectors</i> )  |                               |
|----------------------------------|--|-------------------------|-----------------------------|-------------------------|------------------------------------|-------------------------------|
| Kitchen Attendant                | Bar Useful ( <i>glassie</i> )  | Clerical Assistant      | Gaming Attendant            | Public Area Cleaner     | Front Office Manager               | Bed & Breakfast Operator      |
| Sandwich / Salad Hand            | Cellar Hand  | Porter                  | E-Gaming Attendant          | Laundry Attendant       | Food & Beverage Manager            | Holiday Park / Resort Manager |
| Catering Assistant               | Food & Beverage Attendant ( <i>waiter</i> )  | Valet                   | Door Steward                | Housekeeping Attendant  | Purchasing Manager                 | Caravan Park Manager          |
| Short Order Cook                 | Bar Attendant  | Telephonist             | Croupier                    | Butler                  | Maintenance Manager                | Camping Ground Manager        |
| Fast Food Cook                   | Bottleshop Attendant   | Receptionist            | Cloak Room Attendant        | Floor Supervisor        | Grounds & Facilities Manager       | Site Operations Manager       |
| Cook                             | Storeperson  | Reservationist          | Cashier                     | Housekeeping Supervisor | Executive Housekeeper              | Hostel / Backpackers' Manager |
| Chef                             | Snack Bar Attendant  | Cashier                 | TAB / Keno Attendant        | Executive Housekeeper   | Finance Manager                    | Hotel / Motel Manager         |
| Sous Chef                        | Barista  | Concierge               | Security Officer            | Rooms Division Manager  | Accounts Officer / Manager         | Licensed Club Manager         |
| Chef de Partie                   | Restaurant Cashier   | Front Office Supervisor | Gaming Inspector            |                         | Security Officer / Manager         | Winery Manager                |
| Pastry Cook                      | Host / Hostess   | Night Auditor           | Gaming Supervisor           |                         | Sales Executive                    | Venue Manager                 |
| Patissier ( <i>pastry chef</i> ) | Cocktail Bar Attendant   | Duty Manager            | Pit Boss                    |                         | Banquet Sales Officer / Manager    | General Manager               |
| Catering Supervisor / Manager    | Sommelier  | Front Office Manager    | Gaming Manager              |                         | Marketing Manager                  | Director                      |
| Mine Site Catering Manager       | Supervisor / Manager in:<br>- Pubs, Taverns & Bars<br>- Cafes & Restaurants<br>- Clubs<br>- Hotels & Resorts<br>- Caterers & Hospitality Contractors |                         | Games / Promotions Director |                         | Human Resources Officer / Manager  |                               |
| Executive Chef                   | Restaurateur   |                         | Club Manager                |                         | Learning & Development Coordinator |                               |
|                                  |  |                         | Club Secretary              |                         | Fast Food Outlet Manager           |                               |
|                                  |  |                         | Casino General Manager      |                         |                                    |                               |

