

Occupations in Tourism, Hospitality & Events

Kitchen

Kitchen Attendant
Sandwich / Salad Hand
Catering Assistant
Short Order Cook
Fast Food Cook
Cook
Chef
Sous Chef
Chef de Partie
Pastry Cook
Patisserie (*pastry chef*)
Catering Supervisor /
Manager
Mine Site Catering Manager
Executive Chef

Front Office

Clerical Assistant
Porter
Valet
Telephonist
Receptionist
Guest Service Agent
Reservationist
Cashier
Concierge
Front Office Supervisor
Night Auditor
Duty Manager
Front Office Manager

Food and Beverage

Bar Useful (*glassie*)
Cellar Hand
Food & Beverage Attendant
(*waiter*)
Bar Attendant
Bottleshop Attendant
Storeperson
Snack Bar Attendant
Barista
Restaurant Cashier
Host / Hostess
Cocktail Bar Attendant
Sommelier
Supervisor / Manager in:
- Pub / Tavern / Bar
- Cafe / Restaurant
- Club
- Hotel / Resort
- Caterer / Hospitality
Contractor
Restaurateur

Housekeeping

Public Area Cleaner
Laundry Attendant
Housekeeping Attendant
Butler
Floor Supervisor
Housekeeping Supervisor
Executive Housekeeper
Rooms Division Manager

Gaming

Gaming Attendant
E-Gaming Attendant
Door Steward
Croupier
Cloak Room Attendant
Cashier
TAB / Keno Attendant
Security Officer
Gaming Inspector
Gaming Supervisor
Pit Boss
Gaming Manager
Games / Promotions Director
Club Manager
Club Secretary
Casino General Manager

Operations (all sectors)

Front Office Manager
Fast Food Outlet Manager
Food & Beverage Manager
Purchasing Manager
Maintenance Manager
Grounds & Facilities Manager
Executive Housekeeper
Finance Manager
Accounts Officer / Manager

Security Officer / Manager
Sales Executive
Banquet Sales Officer /
Manager
Marketing Manager
Human Resources Officer /
Manager
Learning & Development
Coordinator
Bed & Breakfast Operator
Caravan Park Manager
Camping Ground Manager
Hostel / Backpackers'
Manager
Holiday Park / Resort
Manager
Pub / Tavern / Bar Manager
Licensed Club Manager
Winery Manager
Venue Manager
Site Operations Manager
Hotel / Motel Manager
General Manager
Director



Career movement through these occupations can be either horizontal or vertical. Many occupations are suitable for entry level apprenticeships and traineeships.

Occupations in Tourism, Hospitality & Events

Tourism Operations

Office Assistant
Receptionist
Retail Sales Assistant
Cruise Ship Personnel
Deck Hand
Site Guide
Museum Attendant
Gallery Salesperson
Cellar Door Salesperson
Airline, Road, Rail and Marine Transport Personnel
Vehicle, Bicycle and Boat Hire Personnel
Marketing Coordinator
Sales Executive
Winery Manager
Tourism Manager
Tour Operator

Visitor Information Services

Booking Agent
Travel Advisor
Visitor Information Officer
Senior Visitor Information Officer
Supervisor in:
- Visitor Information
- Research
- Sales
- Marketing
- Public Relations
- Strategic Planning
Visitor Centre Manager
Regional Tourism Manager

Attractions and Theme Parks

Ride Operator
Animal Attendant
Animal Handler
Attractions Attendant
Ticket Sales Officer
Guest Service Coordinator
Sales Reservation Agent
Grounds / Maintenance Personnel
Supervisor / Manager of :
- Operations
- Sales
- Marketing
- Public Relations
Senior / General Manager

Guiding

Coach Captain
Ranger
Activities Coordinator
Driver / Guide
Tour Guide
Tour Guide / Translator
Local Area Guide
Specialist Guide:
- Indigenous
- Cultural
- Nature-based
- Storyteller
- Eco-tourism
- Marine
Guide Coordinator
Tour Leader
Tour Manager
Tour Operator

Retail Travel Sales

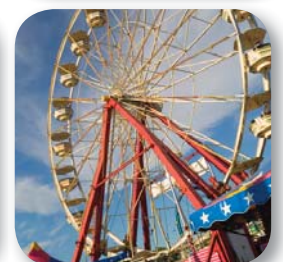
Receptionist
Travel Sales Assistant
Domestic Travel Consultant
International Travel Consultant
Senior Travel Consultant:
- Domestic
- International
Supervisor in Travel:
- Retail
- Domestic
- International
- Corporate
Manager of:
- Private Travel Agency
- Agency Branch
- Marketing
- Public Relations
Senior / General Manager

Tour Wholesaling

Sales Reservation Agent
Group Tour Coordinator
Supervisor in:
- Product
- Sales
- Marketing
- Public Relations
- Reservation Operations
Manager of:
- Product
- Sales
- Marketing
- Public Relations
Senior / General Manager

Events and Meetings

Venue Attendant (*ticket collector, usher*)
Hospitality and Travel Operations:
- Functions / Events
- Reservations
- Group Travel
Coordinator of:
- Meetings
- Events
- Conferences
- Live Performances
- Festivals
Conference Assistant / Manager
Wedding / Function Planner
Event Manager
Event Logistics Coordinator
Event Creative & Technical Production:
- Audio Operator
- Stage Manager
- Lighting Director
- Technical Producer
- Pyrotechnician
- Director



Nationally accredited vocational education and training is available in the tourism, hospitality and events industries. Contact your local training provider today!