



## Department of Corrective Services Presentation

Tuesday 20 September 2011



**Michelle Sidebottom**

Project Manager

Tourism, Hospitality and Events

## About FutureNow

**FutureNow** represents the following dynamic industries:

- Hospitality, Tourism & Events
- Arts and Culture
- Sport, Recreation & Racing
- Information Services (IT)
- Telecommunications
- Media & Entertainment
- Printing & Graphic Arts



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## About FutureNow

The State Government charges **FutureNow** with the task of preparing workforce development strategies for the creative and leisure industries, and advising it on critical areas of skills shortages and future vocational education and training funding priorities.

**FutureNow** works in partnership with Government, industry leaders, registered training organisations and other stakeholders to achieve positive workforce outcomes.

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## Working with Corrective Services

**FutureNow** has worked to assist the Department of Corrective Services promoting careers and training pathways in the creative and leisure industries as:

- Authentic;
- Realistic; and
- Exciting career opportunities

Participating in expos at various prisons and pre-release centres.



## About FutureNow

### FutureNow Project Manager Portfolios:

**Michelle Sidebottom** – Tourism, Hospitality & Events

**Rachael Davidson** – Sport, Recreation, Racing & Entertainment

**Paul Muenchow** – Information, Art & Design

**[www.futurenow.org.au](http://www.futurenow.org.au)**

## National Skills Councils

**FutureNow** works in partnership with our National Skills Councils to ensure industry information, issues and planning are communicated effectively at a State and National level:

- Service Skills Australia
- Innovation and Business Skills Australia (IBSA)
- Agrifood Skills Australia

National Skills Councils are responsible for developing and maintaining nationally accredited Training Packages.

## Training Package Updates

- SIT07 Tourism, Hospitality & Events v 2.3 **(RV)**
- CUV03 Visual Arts, Craft and Design Training Package v 3.0 **(RV)**
- ICP10 Printing and Graphic Arts Training Package v 1.0
- ICA05 Information & Communications Technology v 3.0 **(TO)**
- ICA11 Information & Communications Technology v 1.0 **(E)** (R-ICA05)
- ICT10 Integrated Telecommunications v 1.0

## Training Packages

- CUL04 Museum / Library Information Services v 2.1 **(TO)**
- CUL11 Museum / Library Information Services v 1.0 **(E)** (R-CUL04)
- CUE03 Entertainment v 3.0 **(RV – late 2011)**
- CUS09 Music v 1.0
- CUF07 Screen & Media v 1.0
- CUA11 Live Performance v 1.0

## Training Packages

- RGR08 Racing v 1.0
- SRC04 Community Recreation v 2.0 **(TO)**
- SRF04 Fitness Industry v 2.0 **(TO)**
- SRO03 Outdoor Recreation v 2.0 **(TO)**
- SRS03 Sport v 2.0 **(TO)**
- **SIS10 Sport, Fitness and Recreation v 1.2 (E)**  
(replaces SRF04, SRC03, SRO03, SRS03)

## Skill Shortages in the Creative and Leisure Industries



## Tourism, Hospitality and Events

### Critical Skill Shortages:

- Cook
- Chef
- Pastry Chef  
(Pâtissier / Pastry Cook)



## Tourism, Hospitality and Events

### Skills in Demand:

- Bar Attendant
- Caravan Park / Holiday Park - Resort Manager
- Catering Contract Supervisor and Manager
- Event Logistics Coordinator
- Food and/or Beverage Attendant
- Service Supervisor or Manager in Hotel, Motel, Pub, Tavern, Bar, Licensed Club, Restaurant, Café, Caterers
- Tour Guides (Mandarin / Cantonese Speaking)
- Tourism Information Manager (Visitor Information Services)

## Sport, Recreation, Racing & Entertainment

### Critical Skill Shortages:

- Farrier
- Fitness Instructor / Personal Trainer
- Outdoor Adventure Instructor
- Swimming Pool Manager
- Lifeguard



## Sport, Recreation, Racing & Entertainment

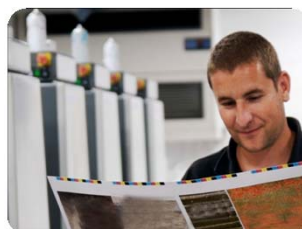
### Skills in Demand:

- Swimming Pool Operator
- Jockey
- Track Work Rider
- Stablehand
- Fitness Centre Manager
- Sport Centre Manager
- Camera Operator (film, television, video)
- Music Professionals (record label operators and music publishers)

## Art, Information and Design

### Critical Skill Shortages:

- Telecommunications Technician  
(General Communications Tradesperson)
- Communications Linesperson
- ICT Project Manager



## Art, Information & Design

### Skills in Demand:

- Small Offset Printer
- Binder and Finisher
- Network Manager
- ICT Project Manager
- ICT Security Specialist
- ICT Customer Support Officer
- Data Communications Tradesperson

## Art, Information & Design

### Skills in Demand:

- Telecommunications Cable Jointer
- Appliance Service and Installation Personnel (data installers, computer hardware installers and PDS repairers)
- Small Offset Printer (digital printer)
- Gallery or Museum Curator
- Arts Administrator or Manager

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## Apprenticeships and Traineeships



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## New Patisserie (Hospitality Pastry Chef) Apprenticeship

A new Patisserie (Pastry Chef) Apprenticeship was established in 2010, linked to the qualification Certificate III in Hospitality (Patisserie).



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## New Hospitality Pre-Apprenticeship

A new Commercial Cookery / Patisserie Pre-Apprenticeship in Certificate II in Hospitality (Kitchen Operations) is now available.

Qualification leads to further training and apprenticeships in Certificate III in Hospitality: Commercial Cookery; Patisserie; Asian Cookery; or Catering Operations.

## Apprenticeships and Traineeships in the Creative and Leisure Industries

The latest list of Apprenticeships and Traineeships in the Creative and Leisure Industries in Western Australia can be found at:

**[www.trainingwa.wa.gov.au/apprenticentre](http://www.trainingwa.wa.gov.au/apprenticentre)**

## Increased Support for Australian Apprentices

Trade apprentices working in skill shortage occupations will receive additional tax exempt bonuses of up to \$1700 from 1 January 2011. This additional bonus brings to \$5500 the total tax free Tools for Your Trade Payment provided to trade apprentices in skills shortage occupations. Funding is also being provided for a national mentoring program to encourage more apprentices to complete their training.

[www.australianapprenticeships.gov.au/Australian\\_Apprentice/TFYT.asp](http://www.australianapprenticeships.gov.au/Australian_Apprentice/TFYT.asp)

## FutureNow VET and Careers Resources





## FutureNow VET and Careers Resources

'Careers and Training' and 'Occupation Pathway' Resources available for downloading and distribution on the FutureNow website.

[www.futurenow.org.au](http://www.futurenow.org.au)

**Click on the 'Resources and Links' Button**

*This presentation will be on the website for one month from tomorrow: Click on 'Current Projects'*

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**How can we help you?**



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## FutureNow Creative & Leisure Industries Training Council

Work in partnership with us!

- Join our RTO Network or subscribe to our eNews.
- Receive the latest information regarding VET opportunities such as VET in Schools training, traineeships and apprenticeships.
- We can broker partnerships between RTOs and key industry associations.
- We can participate in prison career expos and workshops.

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# FutureNow.

Creative and Leisure Industries Training Council

**We look forward to working in partnership with Corrective Services and industry in 2011 and beyond!**



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**Thank you**

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