



Clubs WA Members' Guide to Vocational Education and Training

2011



FutureNow.
Creative and Leisure Industries Training Council

www.futurenow.org.au



Clubs WA Members' Guide to Vocational Education and Training

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Clubs WA

Representing the interests of Clubs in WA



About Clubs WA

Clubs WA is a not-for-profit governing body that represents the interests of community clubs in Western Australia.

The organisation's aim is: to be a strong but reasoned advocate of club interests; to release a dynamic and prosperous club sector that enhances the quality of life for club members and the community generally; and to present a positive public image of clubs and the club movement.

As an industry council, Clubs WA forms partnerships and strategic alliances for member clubs to provide appropriate training opportunities for staff and volunteers alike.

Registered Training Organisation - 6226

As a nationally registered training organisation (RTO) since 1998, Clubs WA has trained thousands in the nationally accredited SITHFAB009A Responsible Service of Alcohol (RSA) and Course in Liquor Licensing (52065) and pride themselves on their high standards and reputation.

Australian Apprenticeships Centre

Clubs WA has a preferred supplier agreement with MEGT who can accommodate your apprenticeship/traineeship needs from beginning to end. Contact MEGT on Phone (08) 9263 7888 or www.megt.com.au

Mandatory Training Compliance: Department of Racing, Gaming and Liquor

Clubs WA delivers Responsible Service of Alcohol (RSA) and the Course in Liquor Licensing training to enable Licensees to be compliant with the mandatory training requirements determined by the WA Director of Liquor Licensing.

Clubs WA is one of only two providers who are accredited and recommended by the Department of Racing, Gaming and Liquor to deliver the Course in Liquor Licensing for Licensees and Approved Managers (52065)

www.workbehindabar.com.au

Clubs WA online training programs allow hospitality staff in metropolitan, regional and remote areas of Western Australia and Nationally (South Australia, Northern Territory, ACT, Queensland and Tasmania) to access online Responsible Service of Alcohol (RSA) training and certification.

The Course in Liquor Licensing is also available online for Western Australian Licensees and Approved Managers.

Award Winner - "Best Product Supplier"

Clubs WA has been honoured to receive the prestigious "Best Product Supplier" Award from the Restaurant and Catering Association of WA.



FutureNow brings together industry leaders, training organisations and action groups to make recommendations to government regarding workforce development strategies for WA.



FutureNow

Creative & Leisure Industries Training Council

About FutureNow

FutureNow – Creative and Leisure Industries Training Council acknowledges the importance of Clubs and the social and economic contribution that Clubs make to our communities in Western Australia.

Economic and demographic changes will impact heavily on the Western Australian workforce in forthcoming years and strategic business and human resource planning is critical to the growth and success of the Clubs industry sector.

To achieve this goal, the attraction and retention of staff; quality skills training and education; and increasing productivity is essential to enable Western Australian businesses to be sustainable and globally competitive.

FutureNow is pleased to provide the members of Clubs WA with an insight into the benefits of training, options available to engage in training and professional development, and financial incentives available to employers and employees for skilling our Western Australian workforce.

Workforce Development

Initiated by the WA Department of Training and Workforce Development in 2009, training councils such as FutureNow are working closely with

industry, training providers and government to create strategies with immediate, medium and long term initiatives for investment to increase productivity and to ensure the skills needs of industry are met into the future.

Environmental scans of the creative and leisure industries conducted in 2010 found that many occupations that are integral to the sustainability of operating Clubs throughout the State are experiencing high or critical skills shortages.

Skill Shortage Occupations

- Bar Attendant
- Food and Beverage Attendant
- Cook and Chef
- Pastry Chef / Patisserie
- Catering Supervisor / Manager
- Manager / Service Supervisor in Licensed Club, Restaurant, Cafe, Bar, Tavern, Hotel etc
- Fitness Instructor / Personal Trainer
- Outdoor Adventure Instructor
- Fitness Centre Manager
- Sport Centre Manager
- Swimming Pool Manager and Lifeguard
- Track Work Rider
- Jockey
- Farrier
- Stablehand

Training your staff is now easier than ever in Western Australia. New flexible training arrangements allow everyone to develop professionally at a time and place that is convenient to you!

Benefits of 'VET'

Vocational Education and Training

How Training Can Improve YOUR Business

Almost two-thirds of workers in the hospitality (accommodation and food service) industries in Western Australia do not have a post-school qualification (63.9%)*. This has highlighted a need for government to invest in training and provided an opportunity for industry to take advantage of the diverse range of training options that can benefit their businesses, employees and customers.

Benefits of VET

Just some of the benefits of Vocational Education and Training (VET) include:

- Training is flexible and can be undertaken on or off the job.
- Training can be tailored to your specific business needs.
- Federal and State funding incentives are available to eligible employers and employees.
- All VET qualifications are created and endorsed by industry professionals.
- Qualifications and competencies gained are nationally recognised and accredited.
- VET training provides a skilled workforce resulting in:
 - increased knowledge and skills;
 - increased productivity;
 - increased quality of service;

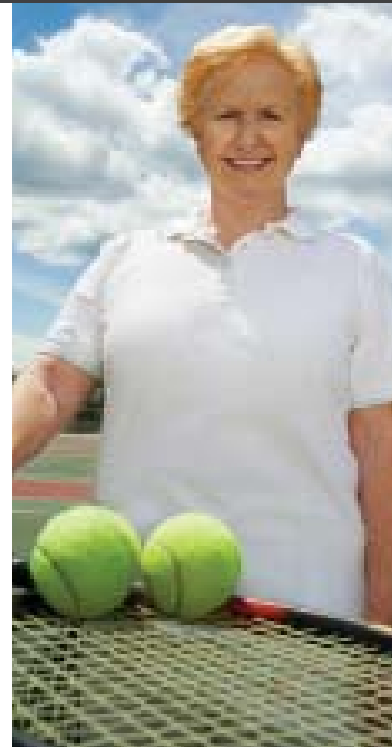
- increase in staff retention;
- increase in staff morale; and an
- increase in customer satisfaction.

*2009 Labour Market Overview reported by the WA Department for Commerce

Contribute to the Professional Development of the Clubs Sector

Some examples for consideration may include:

- Increase participation in formalised (accredited) training;
- Implement long term business strategies to include training with increased effort into apprentices and trainees;
- Up-skill and/or multi-skill existing workers in your business;
- Ensure your workplace is an enjoyable place for staff to work. Consider team building activities;
- Revisit your customer service strategies and enhance the abilities of your staff to deal with these potentially damaging situations through professional development;
- Develop mentoring programs;
- Create opportunities for ongoing and valuable work experience; and
- Develop positive working relationships with training providers.





Accredited Training

Training for the Clubs sector

Nationally Recognised Qualifications

A wide range of nationally recognised vocational education and training qualifications are available in Western Australia.

Training can be provided in a range of flexible delivery methods such as in the workplace, online or in schools, TAFEs or registered training organisations. Some qualifications can be delivered through an Australian Apprenticeship or Traineeship program. Training is available for people of any age (school student to mature age) and can be customised to suit your preferred way of learning.

Some examples of current qualifications applicable to the

Clubs sector in Western Australia have been listed for your reference, such as the hospitality, information technology, sport, fitness, recreation and racing sectors.

*The qualifications/industry sectors listed in this publication are just a selection covered by FutureNow – Creative and Leisure Industries Training Council, however there are many more qualifications that represent a wide range of other industry sectors and occupations that make up the West Australian workforce (covered by FutureNow and other Industry Training Councils).

Hospitality Qualifications

SIT10207 Certificate 1 in Hospitality

SIT10307 Certificate 1 in Hospitality (Kitchen Operations)

SIT20207 Certificate 2 in Hospitality

SIT20307 Certificate 2 in Hospitality (Kitchen Operations)

SIT20407 Certificate 2 in Hospitality (Asian Cookery)

SIT30707 Certificate 3 in Hospitality

Accredited Training

Training for the Clubs sector

Nationally Recognised Qualifications

Hospitality Qualifications (continued from previous page);

SIT30807 Certificate 3 in Hospitality (Commercial Cookery)

SIT30907 Certificate 3 in Hospitality (Asian Cookery)

SIT31007 Certificate 3 in Hospitality (Catering Operations)

SIT31107 Certificate 3 in Hospitality (Patisserie)

SIT40307 Certificate 4 in Hospitality

SIT40407 Certificate 4 in Hospitality (Commercial Cookery)

SIT40507 Certificate 4 in Hospitality (Asian Cookery)

SIT40607 Certificate 4 in Hospitality (Catering Operations)

SIT40707 Certificate 4 in Hospitality (Patisserie)

SIT50307 Diploma of Hospitality

SIT60307 Advanced Diploma of Hospitality

Events Qualifications

SIT30607 Certificate 3 in Events

SIT50207 Diploma of Events

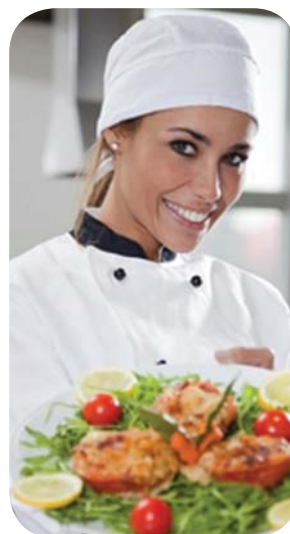
SIT60207 Advanced Diploma of Events

Fitness Qualifications

SRF30206 Certificate 3 in Fitness

SRF40206 Certificate 4 in Fitness

SRF50206 Diploma of Fitness



Accredited Training

Training for the Clubs sector

Nationally Recognised Qualifications

Community Recreation Qualifications

SRC10206 Certificate 1 in Community Recreation

SRC20206 Certificate 2 in Community Recreation

SRC30206 Certificate 3 in Community Recreation

SRC40206 Certificate 4 in Community Recreation

Outdoor Recreation Qualifications

SR020206 Certificate 2 in Outdoor Recreation

SR020306 Certificate 2 in Outdoor Recreation
(Multiple Activities)

SR030206 Certificate 3 in Outdoor Recreation

SR030306 Certificate 3 in Outdoor Recreation (Multiple Activities)

SR040206 Certificate 4 in Outdoor Recreation

SR050206 Diploma of Outdoor Recreation

Sport Qualifications

SRS20206 Certificate 2 in Sport (Career-oriented Participation)

SRS20306 Certificate 2 in Sport (Coaching)

SRS20406 Certificate 2 in Sport (Officiating)

SRS30206 Certificate 3 in Sport (Career-oriented Participation)

SRS30306 Certificate 3 in Sport (Coaching)



Accredited Training

Training for the Clubs sector

Nationally Recognised Qualifications

Sport Qualifications (continued from previous page);

- SRS30406 Certificate 3 in Sport (Officiating)
- SRS30506 Certificate 3 in Sport (Athlete Support Services)
- SRS40206 Certificate 4 in Sport (Coaching)
- SRS40306 Certificate 4 in Sport (Officiating)
- SRS40406 Certificate 4 in Sport (Athlete Support Services)
- SRS40506 Certificate 4 in Sport (Development)
- SRS50206 Diploma of Sport (Coaching)
- SRS50306 Diploma of Sport (Officiating)
- SRS50406 Diploma of Sport (Athlete Support Services)
- SRS50506 Diploma of Sport (Development)

Sport and Recreation Qualifications

- SR010106 Certificate 1 in Sport and Recreation
- SR020106 Certificate 2 in Sport and Recreation
- SR030106 Certificate 3 in Sport and Recreation
- SR040106 Certificate 4 in Sport and Recreation
- SR050106 Diploma of Sport and Recreation
- SR060106 Advanced Diploma of Sport and Recreation





Accredited Training

Training for the Clubs sector

Nationally Recognised Qualifications

Racing Qualifications

- RGR10108 Certificate 1 in Racing (Stablehand)
- RGR20108 Certificate 2 in Racing (Stablehand)
- RGR20208 Certificate 2 in Racing (Kennelhand)
- RGR20308 Certificate 2 in Racing Services (Racing Administration)
- RGR20408 Certificate 2 in Racing Services (Track Maintenance)
- RGR30108 Certificate 3 in Racing (Trackrider)
- RGR30208 Certificate 3 in Racing (Advanced Stablehand)
- RGR30308 Certificate 3 in Racing Services (Racing Administration)
- RGR30408 Certificate 3 in Racing Services (Cadet Steward)
- RGR30508 Certificate 3 in Racing Services (Track Maintenance)
- RGR40108 Certificate 4 in Racing (Racehorse Trainer)
- RGR40208 Certificate 4 in Racing (Jockey)
- RGR40308 Certificate 4 in Racing (Harness Race Driver)
- RGR40408 Certificate 4 in Racing (Greyhound Trainer)
- RGR40508 Certificate 4 in Racing Services (Racing Administration)
- RGR40608 Certificate 4 in Racing Services (Steward)
- RGR40708 Certificate 4 in Racing Services (Track Maintenance)
- RGR50108 Diploma of Racing (Racehorse Trainer)
- RGR50208 Diploma of Racing Services (Racing Administration)
- RGR50308 Diploma of Racing Services (Steward)
- RGR50408 Diploma of Racing Services (Track Management)

Accredited Training

Training for the Clubs sector

Nationally Recognised Qualifications

Information Technology Qualifications

- ICA10105 Certificate 1 in Information Technology
- ICA20105 Certificate 2 in Information Technology
- ICA30105 Certificate 3 in Information Technology
- ICA40105 Certificate 4 in Information Technology (General)
- ICA40205 Certificate 4 in Information Technology (Support)
- ICA50105 Diploma of Information Technology (General)
- ICA50205 Diploma of Information Technology (Project Management)
- ICA60105 Advanced Diploma of Information Technology
- ICP20210 Certificate 2 in Printing and Graphic Arts (Desktop Publishing)

*Qualification examples listed current at the 1st January 2011.

Other short courses such as 'Unit of Competency' or 'Skills Set' training programs may also be offered by Registered Training Organisations.

Examples may include: Provide Responsible Service of Alcohol; Liquor Licensing; food safety and hygiene; or occupational health and safety programs. Some of these programs and more are available through the training arm of Clubs WA. Visit their website at www.clubswa.com.au

To find more qualifications available in the creative and leisure industries (arts and culture, sport and recreation, tourism, hospitality, media, printing information technology and telecommunications), visit the FutureNow website at www.futurenow.org.au for more information.





Government Incentives

Australian Government Australian Apprenticeships Incentive Program

Please note that the word 'Apprenticeships' as used in this program refers to all apprenticeships and traineeships in Western Australia.

The objective of the Australian Apprenticeships Incentives Program is to develop a more skilled Australian workforce that delivers long term benefits for our nation and our international competitiveness.

This is achieved by encouraging employers to open up genuine

opportunities for skills-based training of their employees, through provision by the Australian Government of financial incentives to employers who employ and train an Australian Apprentice (apprentice or trainee).

The Australian Government also funds a range of personal benefits for Australian Apprentices to encourage retention in, and completion of, their Australian Apprenticeship.

Standard Commencement, Recommencement and Completion Incentives:

- \$1,250 incentive for an employer who commences an Australian Apprentice in Certificate 2 training; or \$1,500 incentive for an employer who commences an Australian Apprentice in Certificate 3, 4 or Diploma or Advanced Diploma qualifications.
- \$750 incentive for employers recommencing Australian Apprentices at the Certificate 3, 4 or Diploma or Advanced Diploma level.
- Employers of Australian Apprentices who successfully complete a Certificate 3, 4 or Diploma or Advanced Diploma qualification may be eligible to receive the \$2,500 completion incentive.



Government Incentives

Australian Government Australian Apprenticeships Incentive Program

Additional Incentives

Additional incentives may also be available in the following areas:

- Special and additional incentives and personal benefits may be available where the Australian Apprentice is undertaking an Australian Apprenticeship leading to an occupation listed on the National Skills Needs List
- Special Rural and Regional Skills Shortages Commencement
- School-based Apprenticeships Commencement and Retention
- Declared Drought Areas Commencement and Completion
- Mature Aged Workers Commencement and Completion
- Assistance for Apprentices with a Disability
- Support for Adult Australian Apprentices
- Living Away from Home Allowance
- Tools for Your Trade Payment
- Youth Allowance, Austudy or Abstudy

Eligibility Criteria

Payment of incentives is subject to employers and their Australian Apprentices satisfying eligibility criteria as set out in the Australian Apprenticeships Incentives Program Guidelines.

More Information

For the latest information about Australian Apprenticeships and Government incentives, visit the Australian Apprenticeships website at: www.australianapprenticeships.gov.au/about/

A full summary of the Australian Government Australian Apprenticeships Incentives Program can be found via the following publication link: www.australianapprenticeships.gov.au/about/publications.asp

The Western Australian Apprenticentre website is also a great tool for employers or prospective apprentices / trainees.

Visit the Apprenticentre website at www.trainingwa.wa.gov.au/apprenticentre/detcms/portal/ for a host of resources to get you started.





Apprenticeships and Traineeships

Apprenticeships and Traineeships

Employees can combine work and structured training with options for businesses to employ full time, part time, in-school or mature age employees. Financial support is available to eligible employers, apprentices and trainees.

Training outcomes lead to nationally recognised competencies and qualifications.

Training for the Clubs Sector in Western Australia

There are a range of Apprenticeships and Traineeships to suit many occupations operating within the Clubs sector.

Training is provided by a Registered Training Organisation, such as Clubs WA or your local TAFE.

Some examples of popular apprenticeships and traineeships applicable to the Clubs sector have been provided.

Apprenticeships

Apprenticeships generally take about three years to complete and lead to an accredited 'Trade' qualification:

Chef Certificate 3 in Hospitality (Commercial Cookery)

Patissier Certificate 3 in Hospitality (Patisserie)

Gardener Certificate 3 in Horticulture (Parks and Gardens)

Turf Management Certificate 3 in Horticulture (Turf)

FARRIER Certificate 3 in Farriery

*Note: a Food Family of Trades 'School Apprenticeship Link' (SAL) program is available - Certificate 1 in Hospitality and leads to further training in commercial cookery, patisserie or baking trades.

A Chef (commercial cookery) and Patissier (patisserie) 'Pre-Apprenticeship' is also available - Certificate 2 in Hospitality (Kitchen Operations) and leads to an apprenticeship (and trade qualification) as a chef or patissier.

Apprenticeships and Traineeships

Traineeships

Traineeships are usually applicable to non-trade occupations and can take anywhere between one and three years to complete depending on the level of qualification:

Hospitality (Catering Operations) Certificate 2 in Hospitality (Kitchen Operations)

Hospitality (Commercial Cookery) Certificate 2 in Hospitality (Kitchen Operations)

Hospitality (Patisserie) Certificate 2 in Hospitality (Kitchen Operations)

Hospitality (Operations) Certificate 2 in Hospitality

Hospitality - Accommodation Services Certificate 3 in Hospitality

Hospitality - Food and Beverage Certificate 3 in Hospitality

Hospitality - Gaming Certificate 3 in Hospitality

Hospitality Certificate 3 in Hospitality

Hospitality (Supervision) Certificate 4 in Hospitality

Events **Operations or Technical Certificate 3 in Events

Venues and Events (Customer Service) Certificate 3 in Venues and Events (Customer Service)

Information Technology Certificate 2 in Information Technology

Information Technology Certificate 3 in Information Technology

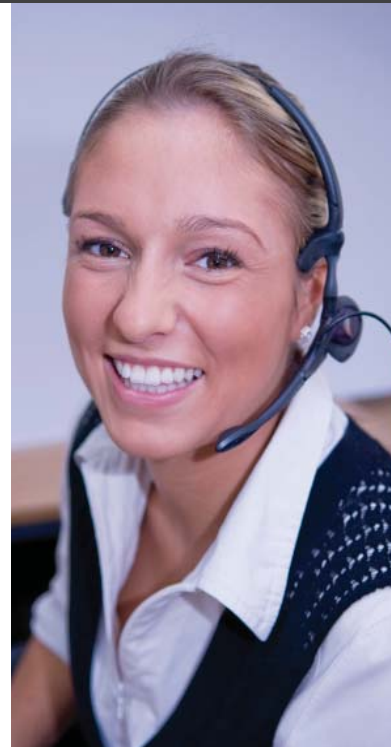
Desktop Publishing Certificate 2 in Printing and Graphic Arts (Desktop Publishing)

Business Certificate 2 in Business

Business Certificate 3 in Business

Business Certificate 4 in Business

Business Administration Certificate 3 in Business Administration



Apprenticeships and Traineeships

Traineeships

Traineeships continued;

[Business Administration](#) Certificate 4 in Business Administration

[Customer Contact](#) Certificate 3 in Customer Contact

[Customer Contact](#) Certificate 4 in Customer Contact

[Community Recreation](#) Certificate 2 in Community Recreation

[Community Recreation](#) Certificate 3 in Community Recreation

[Fitness](#) Certificate 3 in Fitness

[Fitness](#) Certificate 4 in Fitness

[Outdoor Recreation](#) Certificate 3 in Outdoor Recreation

[Outdoor Recreation](#) Certificate 4 in Outdoor Recreation

[Sport \(Career Oriented Participation\)](#) Certificate 2 in Sport (Career-oriented participation)

[Sport \(Career Oriented Participation\)](#) Certificate 3 in Sport (Career-oriented participation)

[Sport and Recreation](#) Certificate 2 in Sport and Recreation

[Sport and Recreation](#) Certificate 3 in Sport and Recreation

[Sport and Recreation](#) Certificate 4 in Sport and Recreation

[Racing - Stablehand](#) Certificate 2 in Racing (Stablehand)

[Racing - Advanced Stablehand](#) Certificate 3 in Racing (Advanced Stablehand)

[Racing - Trackrider](#) Certificate 3 in Racing (Trackrider)

[Racing - Jockey](#) Certificate 4 in Racing (Jockey)

[Racing \(Harness Driver\)](#) Certificate 4 in Racing (Harness Race Driver)



Training

For a sustainable business and workforce

Traineeships

Traineeships continued;

[Horticulture \(Parks and Gardens\)](#) Certificate 2 in Horticulture (Parks and Gardens)

[Horticulture \(Turf\)](#) Certificate 2 in Horticulture (Turf)

[Horticulture \(Parks and Gardens\)](#) Certificate 4 in Horticulture (Parks and Gardens)

[Horticulture \(Turf\)](#) Certificate 4 in Horticulture (Turf)

For the latest information about Apprenticeships and Traineeships in WA visit the Apprenticentre website: www.trainingwa.wa.gov.au/apprenticentre/detcms/portal/ or phone: 13 19 54.

Recognition of Prior Learning

Recognition of Prior Learning (often referred to as 'RPL') can help employees gain formal recognition for the skills and knowledge they may already have and is an assessment process that assesses the skills and knowledge employees may have obtained through their previous work experience, studies and life experiences.

The assessment process determines the extent to which the employee has achieved the required competencies of a qualification. RPL can be granted for partial or total completion of a qualification.

For more information about Recognition of Prior Learning visit the Training WA Career Centre website: www.trainingwa.wa.gov.au/careercentre/detcms/portal/ or phone: 13 23 98, or you can contact your local TAFE or Registered Training Organisation.





Training

For a sustainable business and workforce

Up-skilling and Re-skilling your Staff

To maintain a competitive edge, training providers recognise that employers may need to provide their staff with new skills or re-skill them in the use of new technologies and processes.

Registered Training Organisations can offer diverse and tailored solutions to your business' training needs and are well placed to advise you about the programs available for you to up-skill or re-skill your staff.

Customised Training

Training providers provide training solutions across a wide range of industries and can work with businesses to develop tailor made training solutions that meet the needs of individual organisations. Training can be delivered in the workplace to minimise disruption to business operations and align to specific business or industry systems and processes.

For more information go to the Training WA website and click on the

'For Employers' Tab: www.trainingwa.wa.gov.au/trainingwa/detcms/portal/ or contact your local training provider or TAFE.

FutureNow is Working with Industry

FutureNow is working in partnership with Clubs WA, Registered Training Organisations and State Government to ensure specialised training needs are met for Club operators and employees.

For more information about FutureNow - Creative and Leisure Industries Training Council, visit www.futurenow.org.au or phone (08) 9285 8555.

There has never been a better time to train your workforce and take your business to the next level!

Business Growth Centre

Helping YOUR business grow



What is the Business Growth Centre?

Developed by the WA Department of Training and Workforce Development (originally called the 'Small Business Training Institute'), the Business Growth Centre aims to offer affordable, accessible advice and training to all small business owners and managers throughout Western Australia.

A variety of support programs are available, which include:

Small Business Solutions – The program introduces business owners to qualified advisors/mentors. By working together they are able to address issues that need attention such as marketing, finances, staff issues or other matters. This service is heavily subsidised and affordable to all small businesses in WA.

Tourism – The Business Growth Centre is working in conjunction with Tourism WA, Tourism Council WA and Visitor Centres Association WA to create a high standard of service which can be enjoyed by visitors to our tourist destinations.

Aboriginal Business Mentoring

– The Business Growth Centre offers one-on-one mentoring and support to assist Aboriginal business owners in overcoming the challenges relevant to their businesses, allowing them to help their families and communities.

Green Business Skills

– The Green Business Skills program offers suggestions to help make business' "greener" by writing a green policy and calculating your business' carbon footprint - often resulting in reduced costs and increased profits.

Networking

– The Business Growth Centre offers monthly networking events to help people meet and interact with other small business owners and potential customers.

For more information about the Business Growth Centre visit the website at www.bgc.wa.gov.au or phone (08) 9301 0077 (free call) 1300 40 60 80.





Training Organisations

WA Registered Training Organisations

WA Registered Training Organisations providing nationally accredited training in the hospitality, information technology, recreation, outdoor recreation, community recreation, sport, fitness and racing sectors in Western Australia have been provided in this publication.

These industry sectors are covered by FutureNow – Creative and Leisure Industries Training Council.

Private Registered Training Organisations:

There are nearly 200 Private Registered Training Organisations (or RTOs) servicing the clubs, hospitality, sport, fitness, recreation and racing industries in Western Australia. To find out more, visit the FutureNow website at www.futurenow.org.au and click on the industry sector button (hospitality, sport & recreation or information) to see a list of private RTOs servicing Western Australia or visit the National Training Information Service website at www.ntis.gov.au for the latest list of training providers (public and private).

Clubs WA

Clubs WA has its own Registered Training Organisation arm. Training is delivered throughout Western

Australia (and interstate) in a variety of flexible training methods and is customised for the specific needs of the Clubs sector.

Training - Responsible Service of Alcohol, Liquor Licensing, Microsoft Access, Interpersonal and Communications Skills and other short courses.

To learn more about training with Clubs WA, visit www.clubswa.com.au or phone: 1300 640 616.

Public Registered Training Organisations (TAFE Colleges): WA Metropolitan TAFE Colleges

Central Institute of Technology

Training - Information Technology, Outdoor Recreation, Community Recreation, Sport and Fitness.

Campuses - Located in Perth, Leederville, East Perth, Mt Lawley, Subiaco and Nedlands.

T: 1300 300 822

W: www.central.wa.edu.au



Training Organisations

WA Registered Training Organisations

Public Registered Training Organisations (TAFE Colleges):

WA Metropolitan TAFE Colleges

Challenger Institute of Technology

Training – Hospitality, Information Technology, Outdoor Recreation, Community Recreation, Sport and Fitness.

Campuses – Located in Boddington, Beaconsfield, Fremantle, Heathcote, Henderson, Kwinana, Mundijong, Munster, Murdoch, Peel (Mandurah), Pinjarra, Rockingham and Waroona.

T: (08) 9239 8200

W: www.challenger.wa.edu.au

Polytechnic West

Training – Hospitality, Information Technology, Racing and Fitness.

Campuses – Located in Armadale, Balga, Bentley, Midland and Thornlie.

T: (08) 9267 7777

W: www.polytechnic.wa.edu.au

West Coast Institute of Training

Training – Hospitality, Information Technology, Community Recreation, Sport and Fitness.

Campus located in Joondalup.

T: 1300 134 881

W: www.westcoasttafe.wa.edu.au

Racing and Wagering WA (key racing industry training provider)

Training – Racing industry qualifications, apprenticeships and traineeships.

T: (08) 9277 0721

W: www.rwwa.com.au/home/thoroughbreds-careers-in-racing.html

Public Registered Training Organisations (TAFE Colleges):

WA Regional TAFE Colleges

Durack Institute of Technology

Training – Hospitality, Information Technology, Racing, Outdoor Recreation, Community Recreation, Sport and Fitness.

Campuses – Located in Geraldton, Carnarvon and Exmouth.

T: 1800 672 700

W: www.durack.edu.au

C.Y. O'Connor College of TAFE

Training – Hospitality, Information Technology, Outdoor Recreation, Community Recreation and Sport.

Campuses – Located in Northam, Narrogin, Merridin and Moora.

T: (08) 9622 6777

W: www.cyoc.wa.edu.au





Training Organisations

WA Registered Training Organisations

Public Registered Training Organisations (TAFE Colleges):

WA Regional TAFE Colleges

Great Southern Institute of Technology

Training - Hospitality, Information Technology, Recreation, Outdoor Recreation, Community Recreation, Sport and Fitness.

Campuses - Located in Albany, Denmark and Mt Barker.

T: 1800 675 781
W: www.gsinstitute.wa.edu.au

Kimberley TAFE

Training - Hospitality and Information Technology.

Campuses - Located in Broome, Kununurra, Derby, Halls Creek and Wyndam (Access Centre in Fitzroy Crossing).

T: (08) 9168 0877
W: www.kimberley.tafe.wa.edu.au



Pilbara TAFE

Training - Hospitality and Information Technology.

Campuses - Located in Karratha, South Hedland, Newman, Tom Price, Roebourne, Onslow, Pannawonica, Paraburdoo and Jigalong.

T: 1300 304 244
W: www.pilbaratafe.wa.edu.au

South West Institute of Technology

Training - Hospitality, Information Technology, Outdoor Recreation, Community Recreation, Sport and Fitness.

Campuses - Located in Bunbury, Busselton, Collie, Harvey, Manjimup and Margaret River.

T: 1800 621 445
W: www.swrc.wa.edu.au

Vocational Training and Education Centre (VTEC)

Training - Hospitality, Information Technology, Community Recreation, Sport and Fitness.

Campuses - Kalgoorlie and Esperance.

T: (08) 9088 6757 (Kalgoorlie)
T: (08) 9071 9570 (Esperance)
W: www.vtec.wa.edu.au/vtec/detcms/portal/

Industry's Role

How can YOU contribute?

FutureNow - Creative and Leisure Industries Training Council Inc works in partnership with industry to help gather vital data, trends, concerns, recommendations and information that will assist with workforce development for Western Australia.

Get Involved

- Help us to help you - give us your feedback, tell us what's working and what's not in the Clubs, Hospitality, Sport, Recreation and Racing Sectors.
- Tell us what training you need and what skills your future workers will need.
- Support the employment of graduates, trainees and apprentices and help them become the leaders of the future.
- Establish working partnerships with quality training providers and secondary schools who work so hard to supply you with your future skilled workforce.
- Support FutureNow and Clubs WA, become a member, get involved with our work and contribute to the professionalism, productivity and growth of the Clubs industry in Western Australia.

For more information, contact FutureNow at P: (08) 9285 8555 or W: www.futurenow.org.au

Handy Links to Training Information in WA

Sources used to compile this publication for Clubs WA members:

FutureNow – Creative and Leisure Industries Training Council
www.futurenow.org.au

Clubs WA www.clubswa.com.au

WA Department of Training and Workforce Development
www.trainingwa.wa.gov.au

Department of Education, Employment and Workplace Relations www.deewr.gov.au

Apprenticentre www.trainingwa.wa.gov.au/apprenticentre/detcms/portal/

Business Growth Centre
www.bgc.wa.gov.au

Service Skills Australia
www.serviceskills.com.au

National Training Information Service www.ntis.gov.au

An electronic version of this document is available for downloading on the **FutureNow** website at www.futurenow.org.au/rlResources.php



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FutureNow - Creative and Leisure
Industries Training Council Inc.

PO Box 57 Claremont WA 6910

WA Sports Lotteries House
Stephenson Avenue,
Mt Claremont WA 6010

Tel: (08) 9285 8555

Fax: (08) 9285 8755

Email: info@futurenow.org.au

Website: www.futurenow.org.au

ABN: 95 223 735 654



Clubs WA

PO Box 5101 South Lake WA 6164

Unit 2, 12 Hammond Road
Cockburn Central, Yangebup WA 6164

Tel: 1300 640 616

Fax: 1300 391 821

Email: info@clubswa.com.au

Email: training@clubswa.com.au

Website: www.clubswa.com.au

ABN: 72 624 936 996